

For: Greg XXXX

Support for: Hairy Cell Leukemia

Greg, I wanted to share some information about hairy cell leukemia, a cancer that affects the blood and bone marrow. It's called hairy cell leukemia because the cancer cells appear somewhat hairy under a microscope. When these hairy cells accumulate, they can crowd out normal cells, making it more difficult for your body to fight infections, carry oxygen, and produce new blood cells. Here are some common approaches:

- **Chemotherapy:** This type of medicine kills cancer cells or slows their growth. It's frequently used to treat hairy cell leukemia and a number of abnormal cells in the bone marrow.
- **Immunotherapy:** This treatment boosts your body's natural defenses against cancer, involving medicines that specifically target the cancer cells.
- **Monitoring:** If leukemia isn't causing any symptoms, doctors may keep an eye on it with regular check-ups and blood tests.
- **Supportive care:** This includes treatments to manage symptoms and side effects, such as antibiotics for infections or blood transfusions if counts are low.

Life expectancy for people with hairy cell leukemia is generally good. Many people live for many years after diagnosis. The 5-year survival rate is around 90%, and 27 years.

Greg, **lifestyle changes** may include adopting a healthy diet and maintaining a healthy weight. A balanced diet rich in vitamins and minerals can support the body's natural defenses against cancer. Regular physical activity and avoiding processed foods and red meat can also be beneficial. It's important to follow a healthy diet and manage side effects during treatment, such as nausea and loss of appetite.

Regarding its **curability**, hairy cell leukemia is treatable but not curable. Treatments are usually very effective in helping patients lead a normal life, but the condition often recurs. It's crucial to work closely with your healthcare team to find the best treatment plan for you. They can help explain the options and what to expect from each one.

Nursing First Agentic AI, GenAI & AI

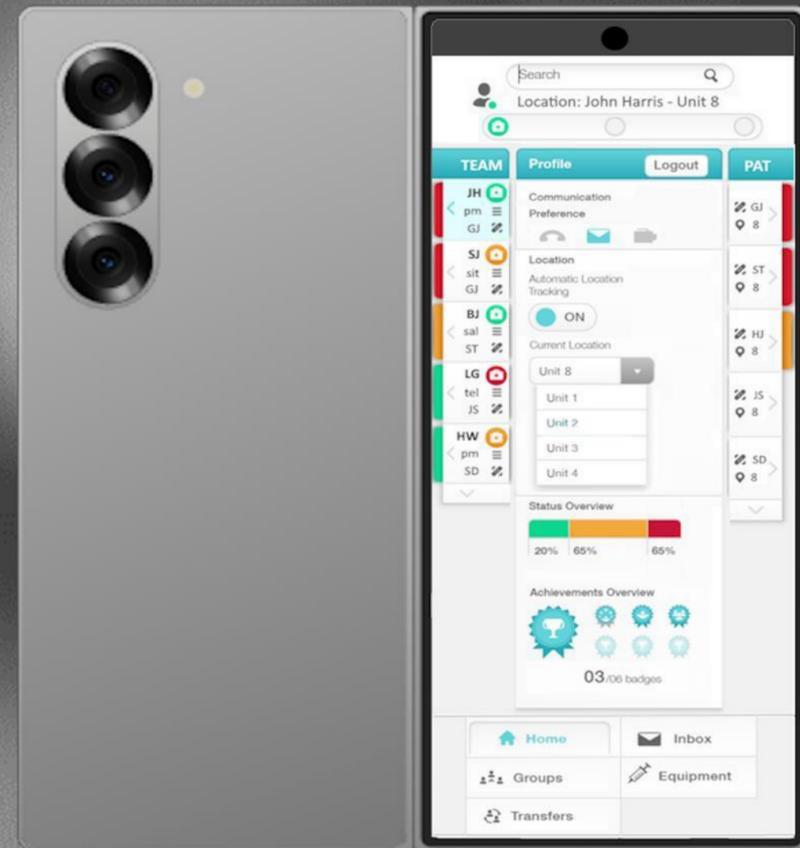
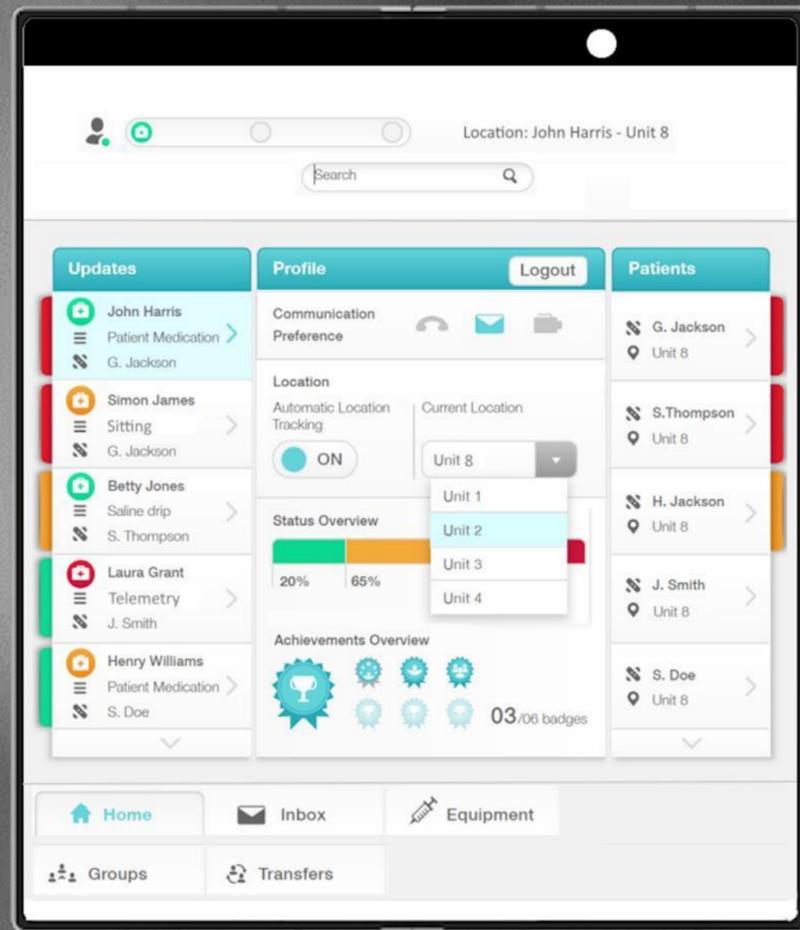
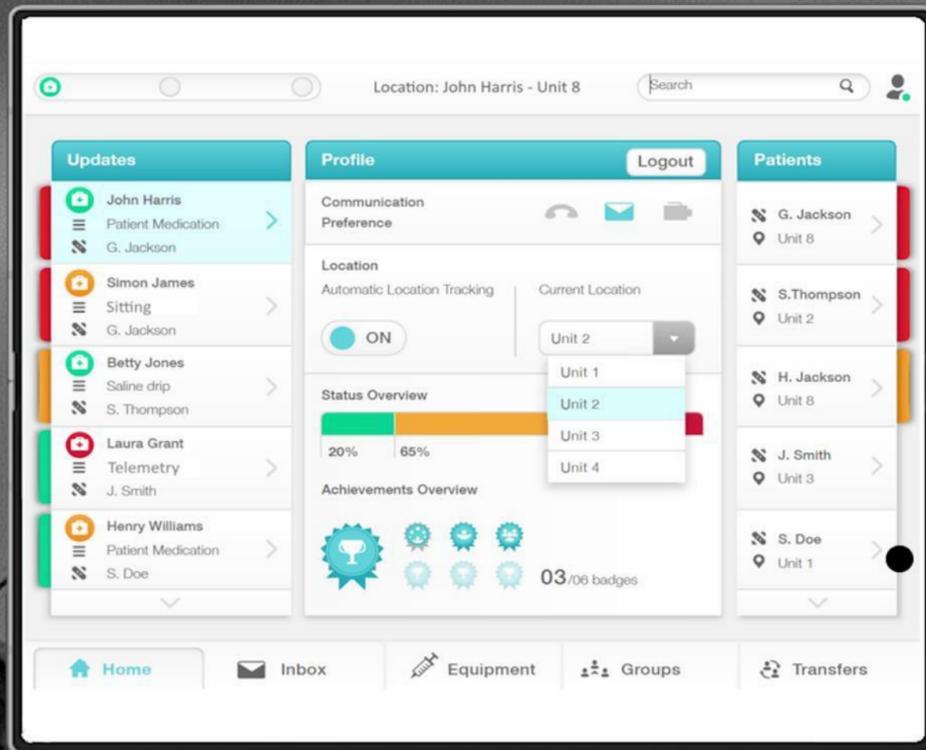
MEET EDDIE, EMMA, OTTO & SEER

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Other Nursing First Articles: [Link](#)

- **Nursing First GenAI, Agentic AI, & AI: Assessments and Reassessments**
- **Nursing First GenAI & AI: Foundation, Safety & Effectiveness**
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Nursing First: Empowering & Protecting Nurses

NURSING FIRST: MEET EDDIE, EMMA, OTTO & SEER 2



Nursing First is the journey to new care models, achieving consistent excellence in care delivery while supporting and building trust and resilience among the nation's most prominent and most trusted professionals in healthcare -- Nurses. Earlier Nursing First articles describe the foundation on which AI and GenAI are helpful to achieving the Nursing First Mindset. First, Nursing First reinvents the care model to empower nurses to achieve better outcomes by leveraging virtual nursing, automation, and technology augmentation, as well as team-based staffing and provider consultations. Second, MyAction Hub is a capability that enables safety, coordination, and communication. Third, automation/augmentation continues to explore the use of AI and GenAI, particularly AI agents or digital humans responsible for aspects of nursing activities.

Nursing First's foundational capabilities:

1

Nursing First Mindset:

Nursing First aims to support nurses in practicing at the top of their license through a nurse-led care delivery model redesign, which fundamentally and sustainably addresses the challenges faced across the nursing profession^{1,2,3,4} while embracing applicable technologies. This approach directly involves nurses in creating new ways of working, which ultimately empowers them to operate in a professionally safe and supportive environment, elevates the patient care experience, and drives the necessary policy and behavioral changes required for continuous improvements.

2

MyAction Hub: Safety, Effectiveness & Co-Intelligence:

Nursing First's MyAction Hub enables safety, coordination, and communication among the care team. Team care is at the heart of most care models. AI agents should utilize the information known across the care team's use of MyAction Hub to ensure safety and adequate care. Specifically, an AI agent should be able to escalate care to a care team member who is available and within the patient's proximity. At times, an AI agent may redirect responsibilities for a patient to a nurse in the care setting who is closer and more readily available. Moving forward, it will be essential to support co-intelligence and collaboration with the new care team members.

3

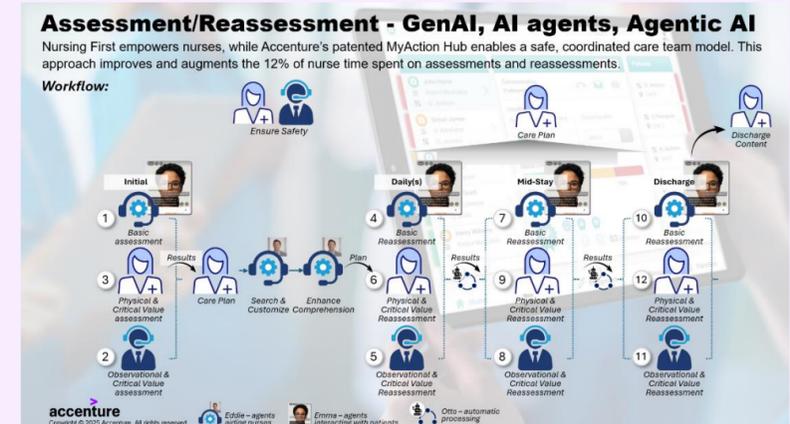
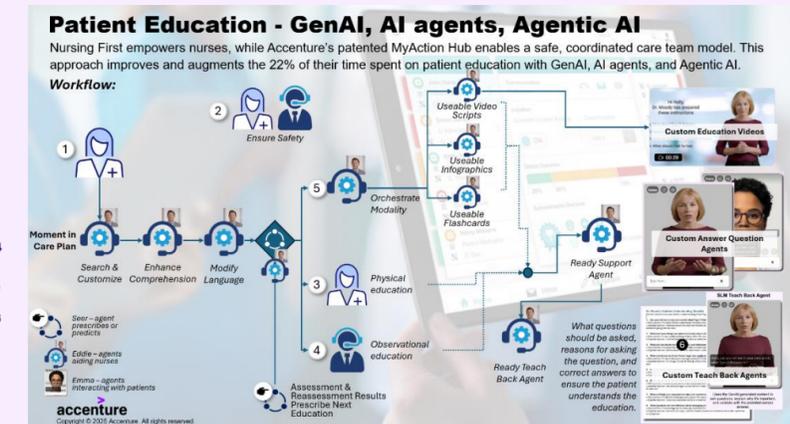
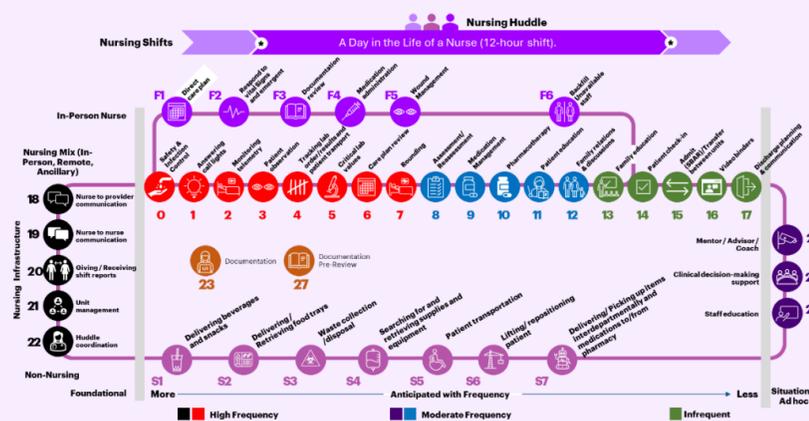
Understanding & Deconstructing:

At the core of Nursing First is empowering nurses through the recognition of the broad number of tasks that make up a routine day. Accenture has identified forty (40) activities that are common to nursing, with a particular focus on inpatient, acute nursing.

The goal of Nursing First is to deconstruct the job into tasks and subtasks within each of the 40 identified nursing activities. Then, reinvent workflows by utilizing the four levers of virtual nursing, automation/AI/GenAI, team support, and remote consultations — to perform the task or subtask.

Reinventing Nursing Activities and Processes

The key to achieving value from agentic AI is in reinventing the workflow versus a focus on agents. Nurses perform a diverse array of tasks, from direct patient care and medication administration to documentation, coordination, and communication with families and care teams. Studies show that nurses spend approximately 22% of their time on patient and family communication, 12% on assessments and reassessments, and another 22% on patient education. For example, in a typical 12-hour shift, ICU nurses dedicate over half their working hours (51%) to direct patient care, with nearly 18% allocated to documentation and 17% to communication. However, research reveals that significant gaps persist: only 1 in 33 patients received comprehensive education on all key discharge domains, and nurses spent a median of 22.5 minutes per patient on discharge education, compared to just 3–4 minutes for physicians. By reinventing these processes—leveraging GenAI, AI agents, and agentic AI—nurses can deliver personalized, multilingual education, automate routine assessments, and facilitate real-time, empathetic family communications. This transformation not only improves patient comprehension and safety but also frees up valuable nurse time for high-impact clinical decision-making and mentorship, driving measurable improvements in care quality and satisfaction.^{5,6,7,8}



Meet the Agentic AI Additions to the Team

Nurses perform a wide spectrum of activities, dedicating about 22% of their time to patient and family communication, 12% to assessments and reassessments, and another 22% to patient education. Four distinct classes of AI agents are driving the reinvention of these processes, each adding unique value. Support agents (like “Eddie”) assist nurses by automating routine documentation, scheduling, and assessment tasks, ensuring safety and freeing up time for clinical decision-making. Patient-facing agents (such as “Emma”) interact directly with patients and families, delivering personalized education, answering questions in multiple languages, and using teach-back methods to confirm understanding—this is especially impactful given that nurses spend a median of 22.5 minutes per patient on discharge education, compared to just 3–4 minutes for physicians. Predictive or Automation agents (for example, “Seer” or “Otto”) analyze assessment and communication data to prescribe next steps, anticipate patient needs, and recommend tailored educational content or interventions. In patient education, these agents can generate custom videos, infographics, and flashcards, while in assessments, they enable multilingual, adaptive evaluations that inform ongoing care. For family communication, agents orchestrate both in-person and virtual interactions, ensuring comprehension and empathy. By leveraging these agent classes, nurses can deliver safer, more coordinated, and patient-centered care, driving measurable improvements in quality, satisfaction, and operational efficiency.^{5,9}

Agentic AI & GenAI Agent Personas

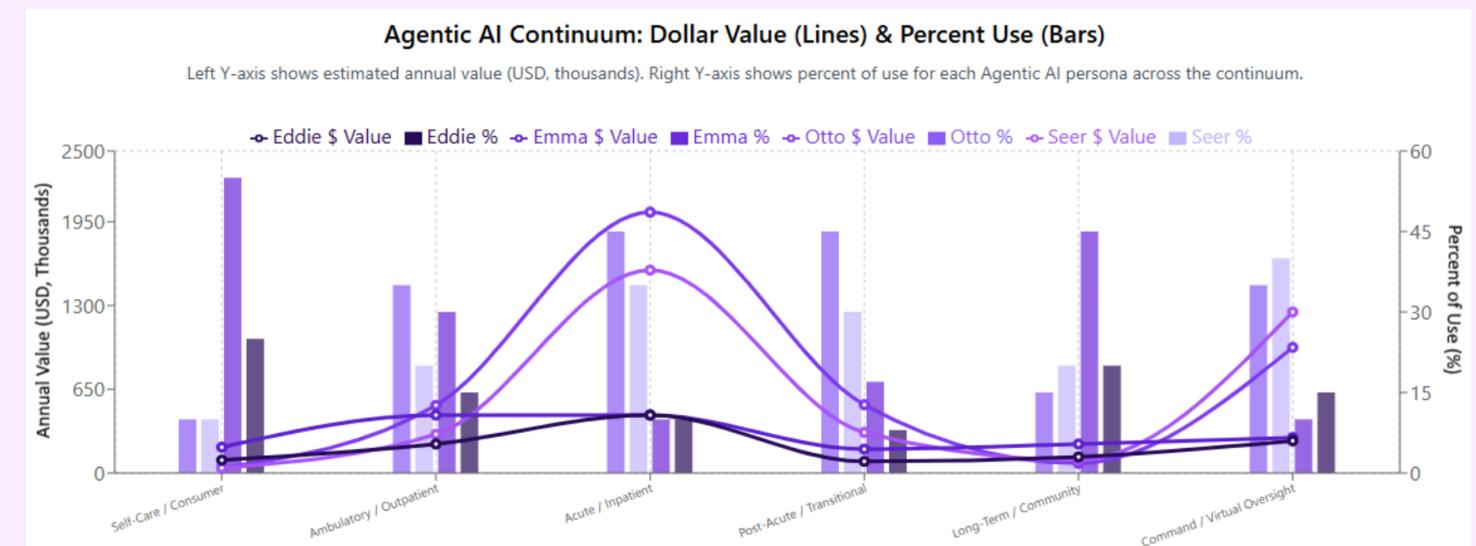
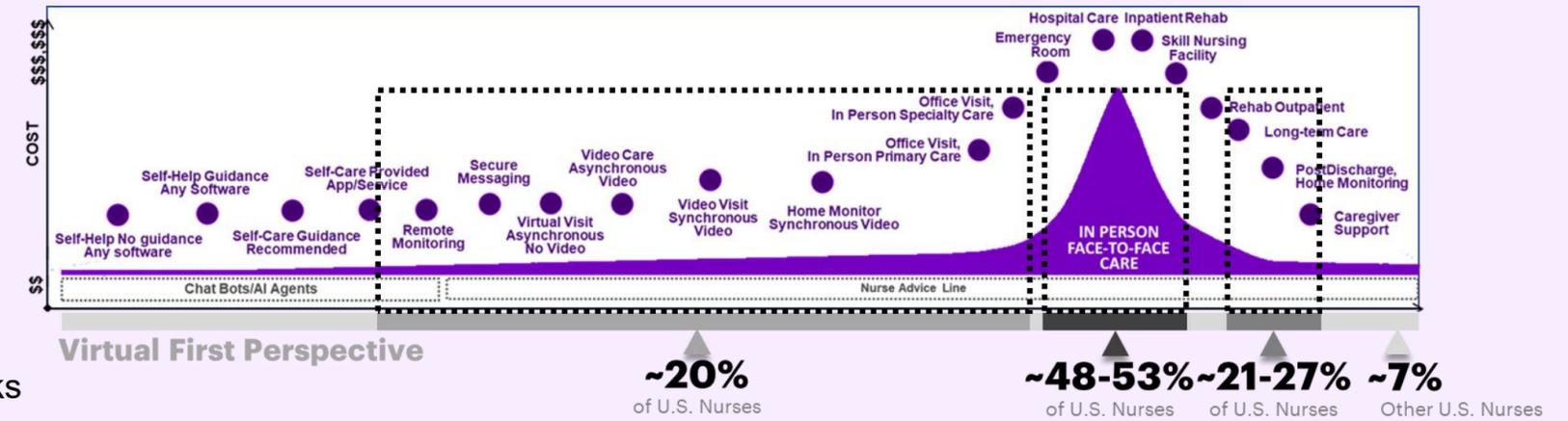
 <p>Eddie – Support Staff</p> <p>Eddie is a diverse, agentic, and GenAI agent that provides support to professionals, such as nurses, as they complete their core responsibilities. Eddie can find validated and permitted information or other resources, customize content, adjust comprehension, develop software, and conduct research, each enabling and speeding up the professional's work.</p>	 <p>Emma – Care Team Member</p> <p>Emma interacts with patients, members, or family in a diverse set of actions and participates with other care team members to achieve outcomes. Emma is a headed/headless agentic AI agent that can interact in multiple languages, including sign language, to complete assessments, deliver education, answer questions, and react to patient events. Often, the personalized content Emma uses is prepared by using Eddie.</p>	 <p>Otto – Automation Agent</p> <p>Otto performs a variety of functions behind the scenes by automating processes using AI. Often, Otto performs diverse actions involving data or knowledge sources to provide further insights to trigger subsequent actions. Otto shares similarities with robotic process automation, but leverages the diversity of inputs, AI, and GenAI capabilities to optimize its capabilities further.</p>	 <p>Seer – Predictive / Prescriptive Agent</p> <p>Seer is an agentic AI agent or AI capability that predicts trends, prescribes following actions or identifies targets for specific messages or care. Seer is based on predictive models and utilizes AI and machine learning to inform the care or service provided proactively.</p>
<p>Data Sources & Integrated Systems</p> <ul style="list-style-type: none"> • Uses data and information validated by the enterprise to personalize, improve, and create insights • Substantial time saver creating content that drives changes in clinical processes and that feeds the performance of other members of the care team. 	<p>Data Sources & Integrated Systems</p> <ul style="list-style-type: none"> • Emma works primarily with personalized information that has been created from standardized content using Eddie • Emma integrates with other care team members through core technologies, such as EHRs. • To ensure patient and member safety, Emma may only perform when it is determined that another care team member is available. 	<p>Data Sources & Integrated Systems</p> <ul style="list-style-type: none"> • EHR (med history, care plan, labs, etc.) • Provider inbox • Diverse data sources • Feeds or triggers many next steps 	<p>Data Sources & Integrated Systems</p> <ul style="list-style-type: none"> • EHR (med history, care plan, labs, etc.) • Diverse data sources • Targets or prescribes next steps or inclusion in specific programs

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How do the Agentic AI Team Members Contribute

Agentic AI is transforming healthcare by deploying autonomous, goal-driven agents that operate across every stage of the care continuum. The four primary classes—Otto (Automation Agent), Seer (Predictive/Prescriptive Agent), Emma (Care Team Member Agent), and Eddie (Support Staff Agent)—each play distinct roles. Otto automates routine tasks and workflows, streamlining operations across various settings, including self-care and consumer health, as well as acute inpatient and command centers. Seer leverages predictive analytics to anticipate patient needs, optimize resource allocation, and support informed clinical decision-making in outpatient clinics, hospitals, and long-term care settings. Emma serves as a digital care team member, facilitating patient engagement, education, and personalized interventions across ambulatory, inpatient, and community care settings. Eddie supports staff by managing logistics, documentation, and administrative functions, enhancing efficiency in transitional, post-acute, and virtual oversight environments. Collectively, these agentic AI classes enable seamless, proactive, and adaptive care delivery, bridging gaps between fragmented systems and empowering clinicians, patients, and administrators.



The Value of Agentic AI Care Team Members

The deployment of agentic AI agents yields substantial financial and operational value across healthcare organizations. For a health system wellness program monitoring ~25,000 members, annual AI-driven value ranges from \$250K to \$500K, with Otto and Seer each contributing \$25K–\$50K, Emma \$140K–\$275K, and Eddie \$60K–\$125K. In multi-site outpatient groups (~60,000 annual visits), the total value ranges from \$1M to \$2M, with Otto delivering up to \$700K, Seer \$400K, Emma \$600K, and Eddie \$300K. Acute inpatient

hospitals (200 beds, ~10,000 discharges) realize \$3M–\$6M in annual value, with Otto and Seer each exceeding \$2M, and Emma and Eddie contributing up to \$600K each. Post-acute and transitional settings (e.g., skilled nursing, home health, assisted living) see a combined annual value between \$765K and \$1.42M. Long-term care and hospice facilities benefit from \$350K–\$650K per year, while command centers overseeing multiple facilities can achieve \$700K–\$1.25M in value.⁵

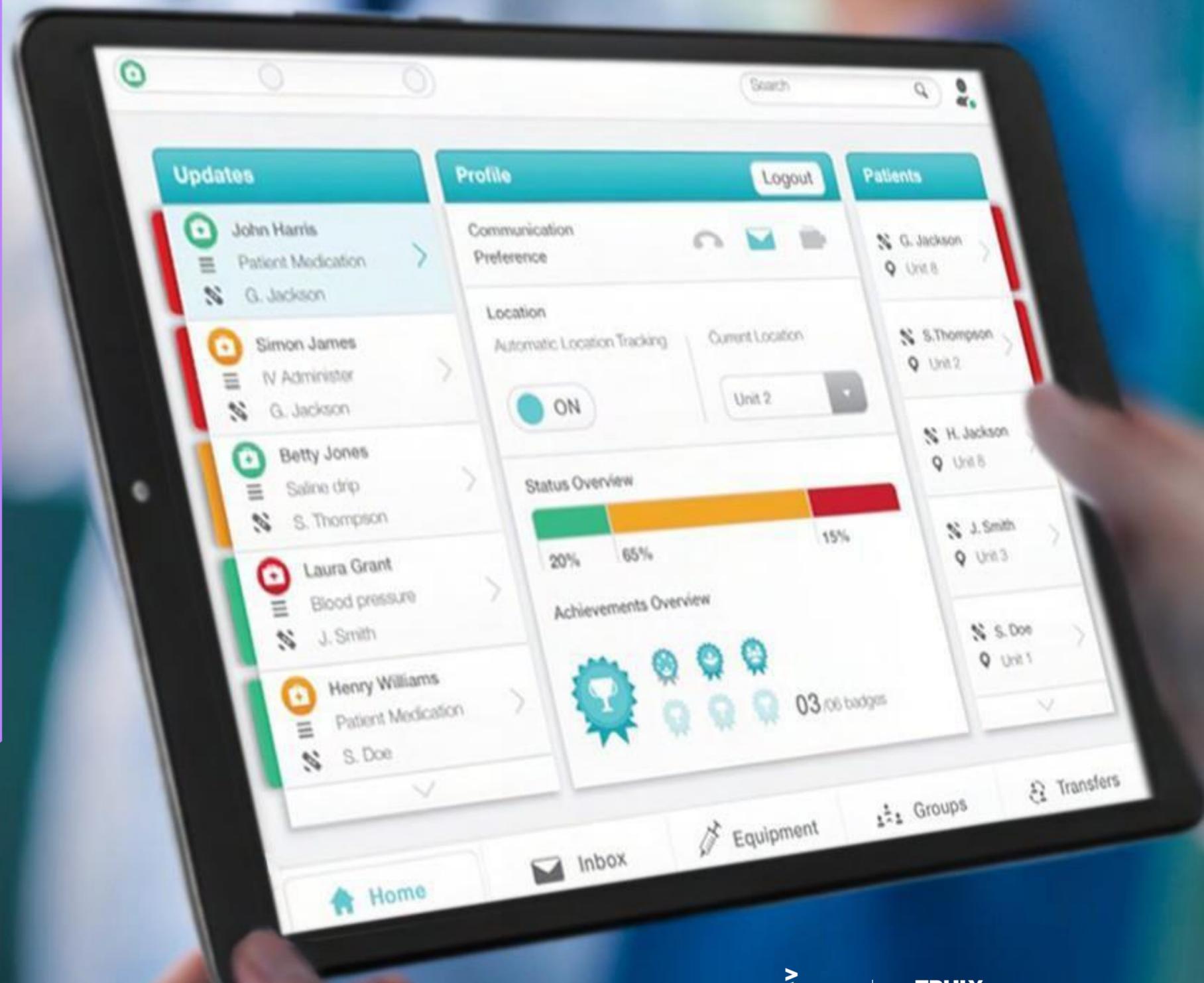
Beyond financial metrics, agentic AI drives measurable improvements in care quality, operational efficiency, and patient outcomes. Otto’s automation reduces administrative bottlenecks and manual errors. Seer’s predictive capabilities enable earlier interventions and resource optimization. Emma’s patient-facing engagement boosts satisfaction and adherence. Eddie’s support functions free clinical staff for higher-value tasks. Studies show that agentic AI can improve diagnostic accuracy by up to 6 percentage points compared to human-only approaches, reduce documentation time by 35%, and increase patient engagement rates by 12%. As adoption accelerates, agentic AI is projected to grow at a CAGR of 45.56%, reaching a global market size of \$4.96 billion by 2030.^{5,10,11,12}

Value Across the Care Continuum

The table below provides more detail on the value created by each Agentic AI class and the underlying assumptions driving the value.

Continuum Category	Assumptions / Representative Org Type	Otto (Automation)	Seer (Predictive)	Emma (Care Team)	Eddie (Support)	Total Estimated Annual AI Value / Organization
Self-Care / Consumer	Health system wellness program / payer digital health division; ~25,000 monitored members	\$25K–\$50K	\$25K–\$50K	\$140K–\$275K	\$60K–\$125K	\$250K–\$500K
Ambulatory / Outpatient	Multi-site primary/specialty group (10–15 clinics); ~60,000 annual visits	\$350K–\$700K	\$200K–\$400K	\$300K–\$600K	\$150K–\$300K	\$1.0M–\$2.0M
Acute / Inpatient	200-bed hospital; ~10,000 annual discharges	\$1.35M–\$2.7M	\$1.05M–\$2.1M	\$300K–\$600K	\$300K–\$600K	\$3.0M–\$6.0M
Post-Acute / Transitional (SNF / HH / AL)	100-bed SNF / 500-patient HH / 120-resident AL (Executive Report baseline)	\$350K–\$710K	\$210K–\$420K	\$120K–\$250K	\$50K–\$120K	\$765K–\$1.42M (SNF) \$400K–\$720K (HH) \$335K–\$590K (AL)**
Long-Term / Community / Hospice	80-bed long-term care or hospice	\$50K–\$100K	\$70K–\$130K	\$150K–\$300K	\$80K–\$150K	\$350K–\$650K
Command / Virtual Oversight	Health system command center (oversees 8–10 facilities)	\$700K–\$1.25M	\$900K–\$1.6M	\$200K–\$350K	\$200K–\$300K	\$2.0M–\$3.5M
Representative mid-scale health system operating across all six categories		\$2.5M – \$5.3M	\$1.8M – \$3.7M	\$1.1M – \$2.4M	\$0.9M – \$1.8M	

Nursing First: Eddie Supports Nurses





Who's Eddie?

Eddie is a diverse, agentic, and GenAI-powered support staff agent designed to assist professionals—primarily nurses—as they complete their core responsibilities. Eddie's capabilities include finding validated and permitted information, customizing content, adjusting comprehension levels, developing software, and conducting research. By integrating with enterprise data sources and systems, Eddie personalizes, improves, and creates insights that enable and accelerate the work of nursing staff.

Quantitative Value:⁵

- Eddie accounts for approximately **10–12% of total enterprise AI value** across the care continuum, with annual financial impact ranging from **\$60K–\$125K** in self-care/consumer settings, **\$150K–\$300K** in ambulatory/outpatient, and **\$300K–\$600K** in acute/inpatient environments.
- For nursing staff specifically, Eddie is responsible for restoring **~30% of nurse time** by managing calls, coordination, and logistics. This reduction in interruptions and scheduling chaos enables nurses to spend more time on direct patient care, thereby improving both workforce experience and clinical outcomes.
- Eddie's "soft savings" are realized through workforce stability and smoother patient logistics, creating a multiplier effect on nurse efficiency and overall system value

Eddie - Enhance Comprehension
Created by Smith, Greg

Message Copilot

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Upload
Upload my care instructions

Show
Show me the comprehension report

Rewrite
Rewrite the comprehension level

Eddie - Enhance Comprehension

Thanks for uploading your care instructions. I've reviewed the document titled [Type 2 Diabetes Custom Care Instructions](#). Here's a quick breakdown of its current comprehension level and what that means: Type 2 Diabetes_Cust...

Comprehension Level Analysis

Level	Description	Assessment
5th Grade	Simple sentences, everyday vocabulary, very clear structure	
8th Grade	Slightly more complex sentences, basic medical terms, clear instructions	✔ Likely Match
High School	Moderate complexity, more detailed medical explanations, some technical terms	

Make it 5th grade level Rewrite for high school readers Upgrade to college-level detail

Message Copilot

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Eddie In Use

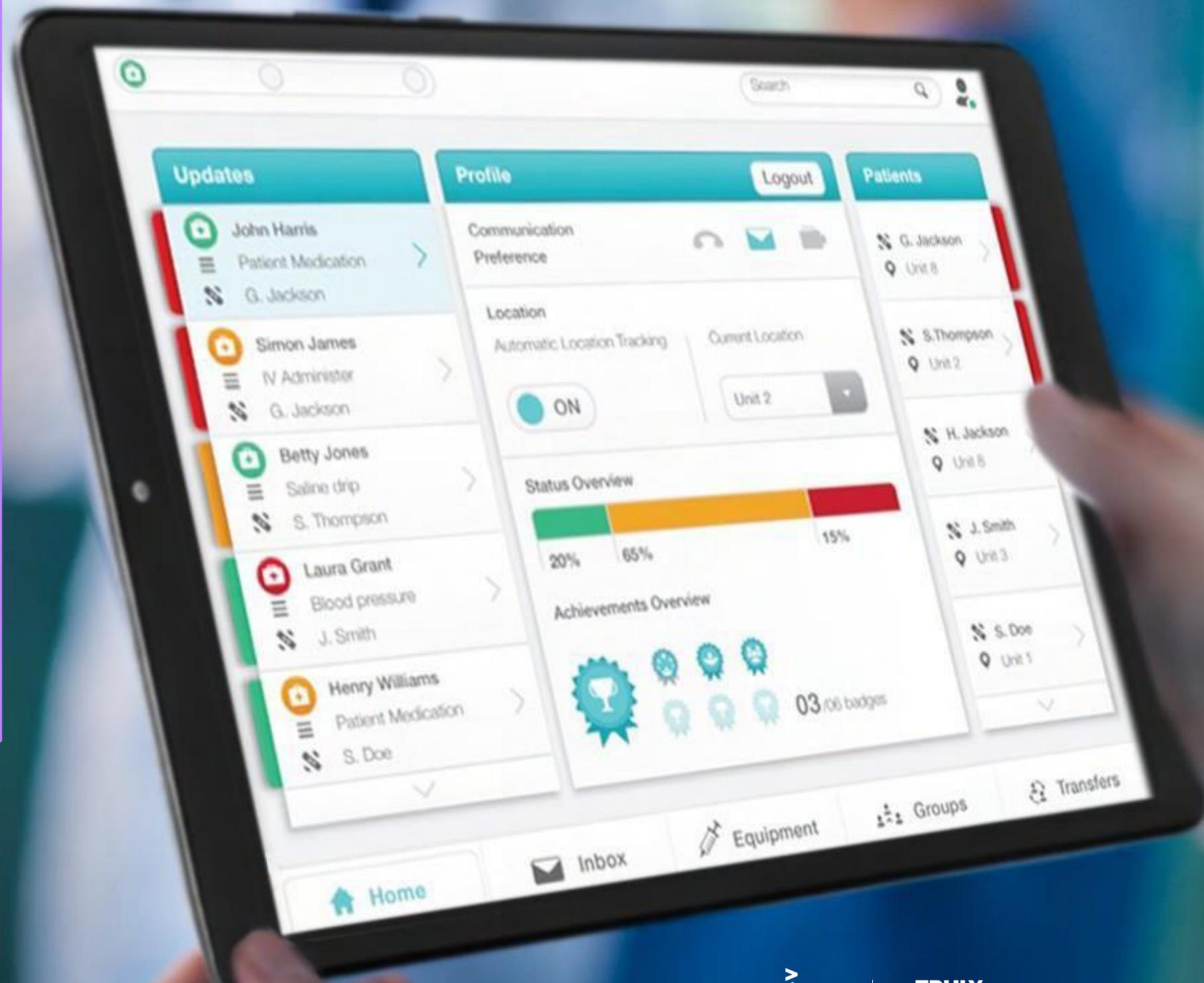
Examples of Eddie's Impact:

- **Coordination & Scheduling:** Eddie manages calls, coordinates logistics, and routes communications, reducing interruptions and triage phone burdens. Eddie's capability enables nurses to remain focused on patient-facing tasks rather than being distracted by administrative tasks.
- **Content Customization:** Eddie creates tailored educational materials, documentation, and resources, ensuring that nurses have access to up-to-date, relevant information for patient care and education.
- **Information Retrieval:** Eddie quickly locates validated clinical guidelines, protocols, and research, supporting nurses in decision-making and care planning.
- **Workflow Enablement:** By automating routine support tasks, Eddie streamlines processes such as supply retrieval, documentation, and interdepartmental communications.
- **Multilingual & Comprehension Adjustment:** Eddie can modify language and comprehension levels of materials, making patient education and communication more accessible and effective for diverse populations.

Eddie acts as a force multiplier for nursing teams, streamlining support functions, reducing administrative burdens, and enabling nurses to operate at the top of their license. By freeing up time and improving access to information, Eddie enhances both the quality of care and the experience of nursing staff, delivering measurable value across healthcare organizations.



Nursing First: Emma Meets a Patient





Who's Emma?

Emma, as an agentic AI care team member, is designed to interact directly with patients, families, and other care team members, supporting a wide range of activities throughout the continuum of care. [Hippocratic.ai](#)¹³ and [Workforce Wellness](#)¹⁴ are also examples of Emma agents. In self-care and consumer health, Emma delivers personalized education, answers questions, and provides reminders, often in multiple languages and modalities—including sign language. In ambulatory and outpatient settings, Emma facilitates patient intake, triage, and ongoing engagement, ensuring that individuals receive tailored information and support before, during, and after visits. Within acute and inpatient environments, Emma coordinates with clinicians to deliver education, conduct assessments, and respond to patient events, always ensuring that another care team member is available for oversight. In post-acute, transitional, and long-term care, Emma helps manage care transitions, supports discharge planning, and maintains communication with patients and families. Emma's integration with core technologies such as EHRs, provider inboxes, and diverse data sources enables seamless orchestration of next steps, inclusion in specific programs, and real-time adaptation to patient needs. Across all settings, Emma's agentic capabilities empower care teams to deliver safer, more coordinated, and patient-centered care. Often, Emma improves access to care completing core tasks in a timely manner and being available 24/7.

Quantitative Value:⁵

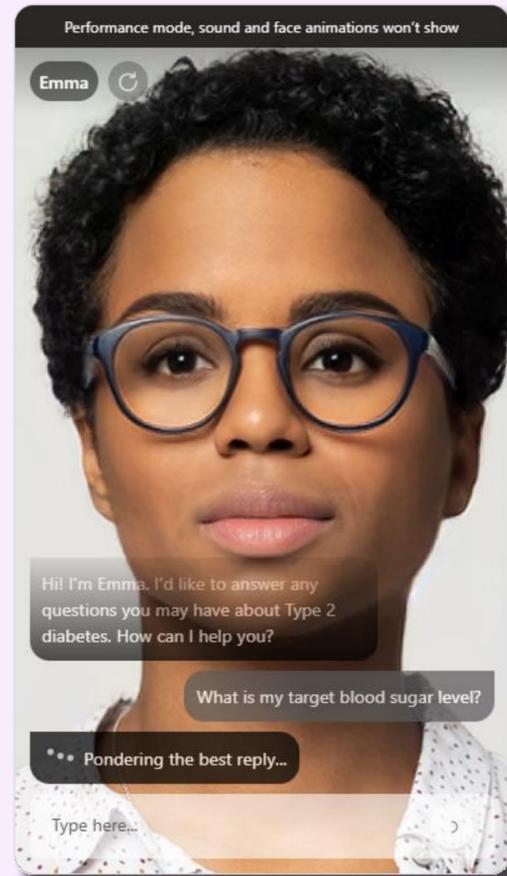
Emma's agentic AI class delivers substantial value by enhancing patient engagement, streamlining workflows, and improving outcomes.

Financially, Emma contributes significant annual value across representative organizations:

- In self-care and consumer health programs (~25,000 monitored members), Emma's impact is valued at \$140K–\$275K per year.
- In ambulatory/outpatient groups (~60,000 annual visits), Emma generates \$300K–\$600K in annual value.
- For acute/inpatient hospitals (200 beds, ~10,000 discharges), Emma's contribution ranges from \$300K–\$600K annually.
- In post-acute and transitional settings, Emma adds \$120K–\$250K per year, while long-term care and hospice facilities see \$150K–\$300K in annual value.

Emma's Use Cases

Examples of Emma's Impact:

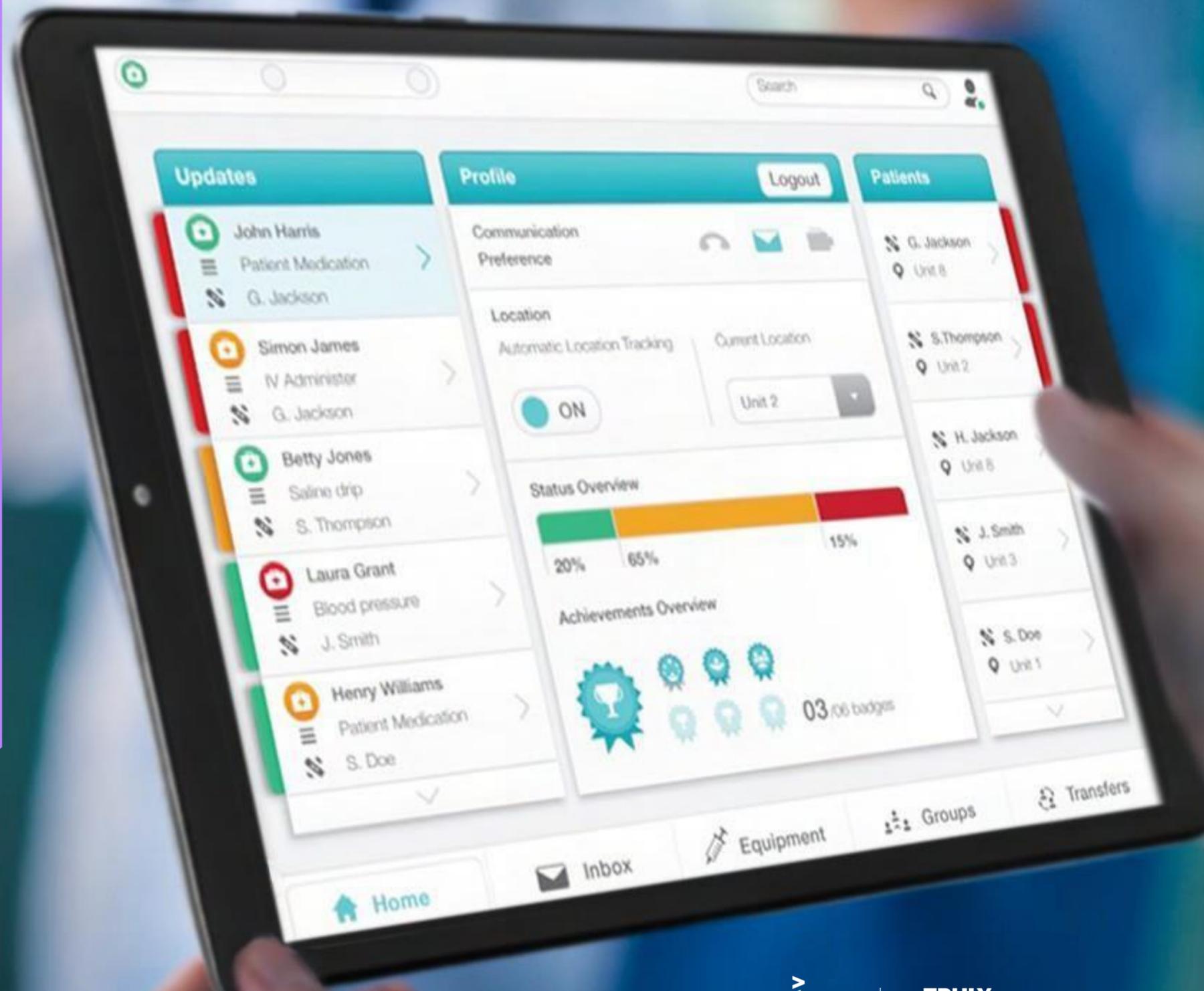


Beyond financial metrics, Emma's value is reflected in operational and clinical improvements. Emma works primarily with personalized information created from standardized content, often prepared by support agents like Eddie, and integrates with EHRs and other systems to trigger next steps and prescribe inclusion in specific programs. Emma's ability to deliver education, conduct assessments, and answer questions in multiple languages—including sign language—ensures accessibility and equity in care. By automating routine patient interactions, Emma frees up clinical staff to focus on high-value tasks, reducing documentation time and administrative burden. Studies show that agentic AI systems, such as Emma, can improve patient engagement rates by up to 12%, reduce missed care rates, and enhance satisfaction scores. Emma's delivery of care plans activities and real-time adaptation to patient needs also helps combat decision fatigue, especially in complex or chronic care scenarios, empowering patients to make informed choices and improving overall health outcomes.^{15,16}

In summary, Emma's agentic AI capabilities drive measurable improvements in efficiency, patient experience, and clinical quality, making Emma a cornerstone of modern, digitally enabled care teams.



Nursing First: Otto Automates Processes





Who's Otto?

Otto, as the automation agentic AI, is designed to streamline and execute routine, repetitive, and complex workflows across every stage of the care continuum. In self-care and consumer health, Otto automates appointment scheduling, prescription refills, and personalized reminders, reducing patient effort and improving engagement. In ambulatory and outpatient settings, Otto manages patient intake, staff scheduling, and documentation, freeing clinicians to focus on direct patient care. Within acute and inpatient environments, Otto orchestrates care coordination, automates supply chain management, and supports real-time clinical decision-making by integrating with EHRs and other systems. In post-acute, transitional, and long-term care, Otto facilitates discharge planning, automates follow-up communications, and ensures continuity of care. Otto's agentic capabilities extend to command centers and virtual oversight, enabling centralized monitoring, resource allocation, and rapid response to emergent needs across multiple facilities. By operating autonomously with minimal human intervention, Otto bridges gaps between fragmented systems, reduces administrative burdens, and empowers healthcare teams to deliver safer, more efficient, and patient-centered care.^{15,17,18,19}

Quantitative Value:⁵

Otto's agentic AI class delivers substantial financial and operational value by automating workflows, optimizing resource use, and enhancing care quality.

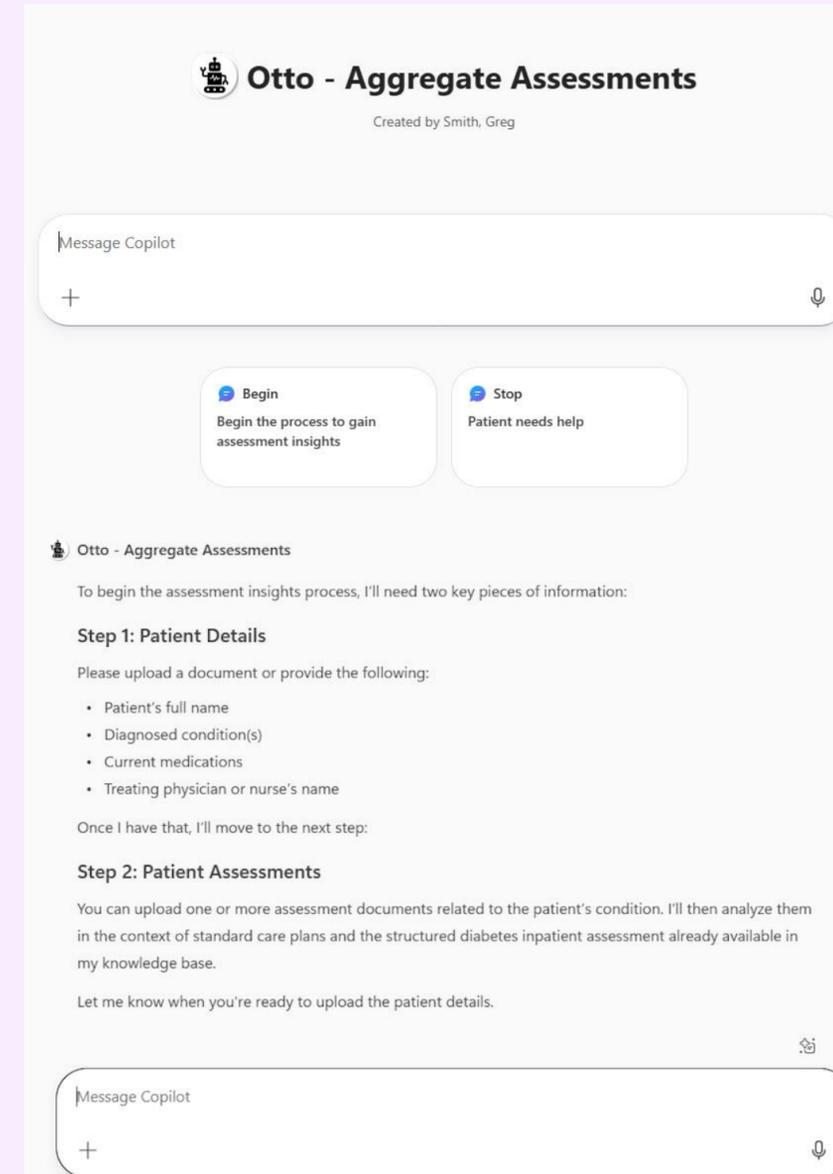
- In self-care and consumer health programs (~25,000 monitored members), Otto's impact is valued at \$25K–\$50K per year.
- In ambulatory/outpatient groups (~60,000 annual visits), Otto generates \$350K–\$700K in annual value.
- For acute/inpatient hospitals (200 beds, ~10,000 discharges), Otto's contribution ranges from \$1.35M–\$2.7M annually.
- In post-acute and transitional settings, Otto adds \$350K–\$710K per year, while long-term care and hospice facilities see \$50K–\$100K in annual value.
- Command centers overseeing multiple facilities benefit from \$700K–\$1.25M in annual value.

Otto's Use Cases

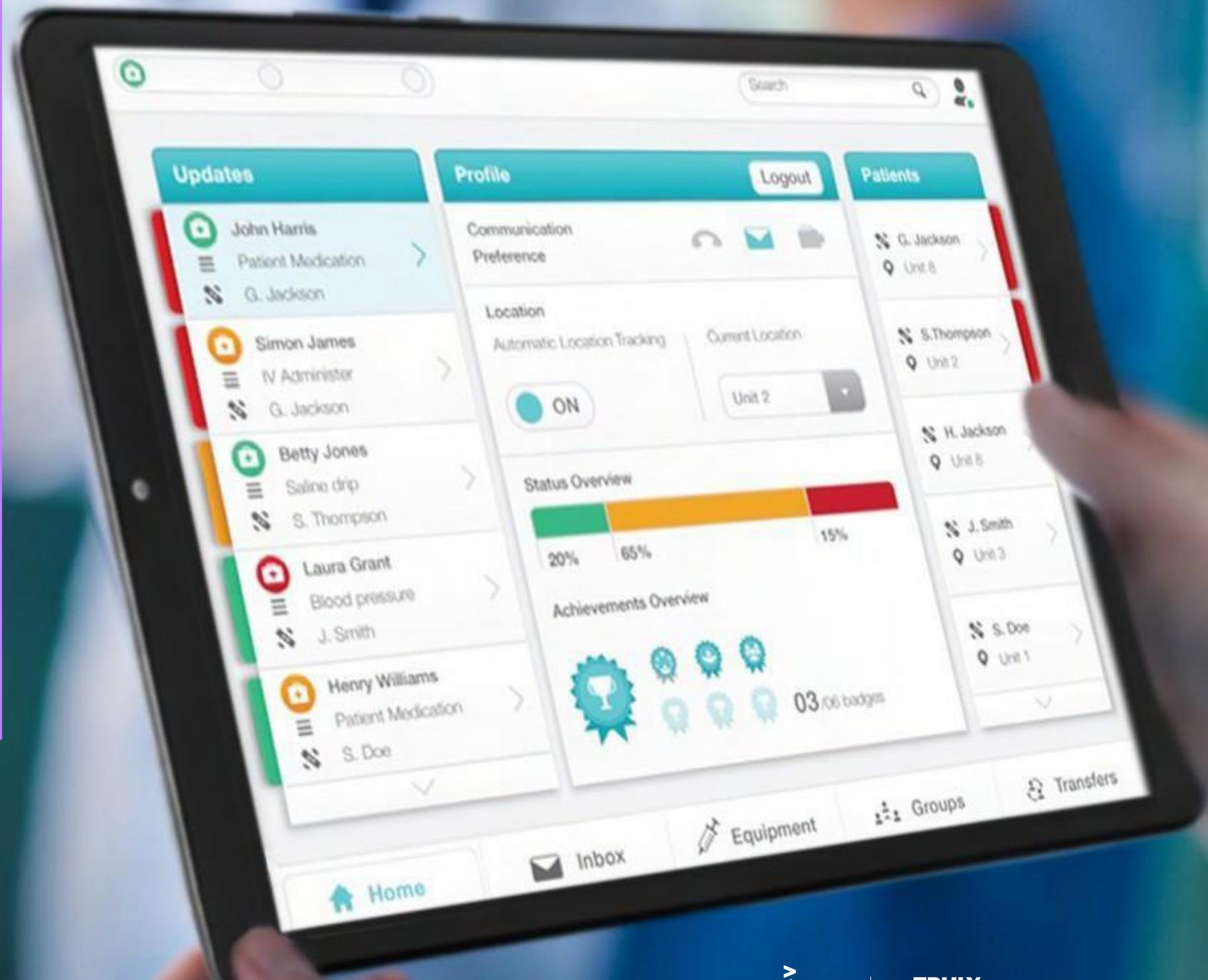
Examples of Otto's Impact:

Otto's automation capabilities drive measurable improvements in efficiency, accuracy, and staff satisfaction. By automating administrative tasks such as data entry, claims processing, and patient scheduling, Otto reduces manual effort and error rates, enabling healthcare staff to focus on higher-value clinical activities. Otto's integration with clinical systems supports real-time decision-making, early disease detection, and proactive care interventions, improving patient outcomes and reducing missed care rates. Studies show that agentic AI automation can reduce documentation time by up to 35%, lower operational costs, and increase throughput in high-volume care settings. The global agentic AI healthcare market is projected to reach \$4.96 billion by 2030, growing at a CAGR of 45.56%, with automation agents like Otto driving much of this expansion.^{12,15}

In summary, Otto's agentic AI capabilities transform healthcare operations by automating routine and complex tasks, optimizing resource allocation, and enabling clinicians to deliver higher-quality, patient-centered care.



Nursing First: Seer Predicts & Prescribes



Who's Seer?

Seer, the predictive and prescriptive agentic AI, is designed to anticipate needs, optimize decisions, and guide actions across every stage of the care continuum. In self-care and consumer health, Seer analyzes patient-generated data to forecast health risks, recommend preventive actions, and personalize wellness plans. In ambulatory and outpatient settings, Seer supports triage by predicting patient acuity, suggesting diagnostic pathways, and flagging potential complications before they arise. Within acute and inpatient environments, Seer continuously monitors clinical data streams—such as vital signs, lab results, and medication profiles—to identify early warning signs, recommend interventions, and optimize resource allocation. In post-acute, transitional, and long-term care, Seer helps manage chronic conditions, predict readmission risks, and guide discharge planning. Seer's integration with EHRs, remote monitoring devices, and enterprise analytics platforms enables real-time, data-driven decision support for clinicians, administrators, and patients alike. By operating as a proactive intelligence layer, Seer empowers care teams to deliver safer, more personalized, and efficient care throughout the entire patient journey.

Quantitative Value:⁵

Seer's agentic AI class delivers substantial value by improving clinical outcomes, reducing costs, and enhancing operational efficiency:

- In self-care and consumer health programs (~25,000 monitored members), Seer's predictive insights contribute \$25K–\$50K in annual value.
- In ambulatory/outpatient groups (~60,000 annual visits), Seer generates \$200K–\$400K in annual value.
- For acute/inpatient hospitals (200 beds, ~10,000 discharges), Seer's contribution ranges from \$1.35M–\$2.7M annually.
- In post-acute and transitional settings, Seer adds \$120K–\$250K per year, while long-term care and hospice facilities see \$50K–\$100K in annual value.
- Command centers overseeing multiple facilities benefit from \$700K–\$1.25M in annual value.

Seer's Use Seer

Examples of Seer's Impact:

Seer's predictive and prescriptive capabilities drive measurable improvements in patient safety, resource utilization, and care quality. By identifying high-risk patients early, Seer enables timely interventions that can reduce hospital readmissions by up to 20%, lower adverse event rates, and improve diagnostic accuracy by several percentage points over traditional approaches. Seer's real-time analytics help optimize staffing, bed management, and supply chain logistics, reducing operational bottlenecks and costs. Studies show that predictive agentic AI can reduce unnecessary testing, shorten hospital stays, and improve patient satisfaction scores. As healthcare organizations increasingly adopt data-driven care models, Seer's agentic AI is positioned to deliver even greater value, supporting clinicians and administrators in making smarter, faster, and more impactful decisions.

The screenshot displays the 'Seer - Recommend Actions' interface. At the top, it says 'Created by Smith, Greg'. Below is a 'Message Copilot' input field with a plus sign and a microphone icon. Two buttons are visible: 'Begin' (Begin the process by uploading files) and 'Stop' (The patient needs help). The main content area shows a list of recommendations under the heading 'Nursing Action Recommendations' (checked with a green box). The recommendations are:

- 1. Reinforce Medication Mastery**
 - **Action:** Conduct a teach-back session to confirm Holly can articulate when and how to take Metformin.
 - **Why:** She showed improvement in medication confidence but still needs reinforcement for discharge readiness.
- 2. Validate Blood Sugar Monitoring Technique**
 - **Action:** Observe Holly performing a full fingerstick check and logging the result.
 - **Why:** Her self-monitoring score improved, but technique validation is essential for safe transition home.
- 3. Support Emotional Readiness**
 - **Action:** Provide a brief psychosocial check-in and offer coping tools (e.g., stress management, peer support).
 - **Why:** Holly previously reported feeling overwhelmed; emotional confidence is key to long-term adherence.
- 4. Confirm Nutrition Planning**
 - **Action:** Review her last 24-hour meal choices and help her plan a balanced meal for the next day.
 - **Why:** Her diet scores improved significantly, but consistency is needed to prevent relapse.

At the bottom of the recommendations, there are two buttons: 'make a printable checklist for Holly' and 'summarize key points for discharge planning'. Below this is another 'Message Copilot' input field with a plus sign and a microphone icon.

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